



HOW TO CLAIM YOUR AHA eCARD

A simple guide for students after completing an AHA course

Congratulations on completing your AHA course! To make it official, you must claim your eCard. For security, only the student can complete the claim process.

Watch for an email from **eCards@heart.org**. If it does not arrive, check your Spam or Junk folder before contacting your Training Center.

CLAIMING YOUR eCARD

- 1** Open the link in the email to visit your **Student Profile**.
- 2** Confirm your name, email, eCard code, instructor, and Training Center information.
- 3** If anything is incorrect, contact the **Training Center** rather than the instructor.
- 4** Create a security question and answer so you can access your eCard later.
- 5** Accept the terms and conditions, then select **Submit**.
- 6** Complete the brief course survey. Your eCard will then be displayed.
- 7** Download and save the eCard as a PDF for your records.

PRINTING & SAVING

- Print wallet size (2.5 x 3.5 inches) or full-page size (8.5 x 11 inches).
- Keep the AHA confirmation email showing that your eCard was claimed.
- Return anytime to **heart.org/cpr/mycards** using your name and email address or your eCard code.

PROOF FOR YOUR EMPLOYER

- Email your employer a copy directly from the eCard landing page.
- Your employer can verify the eCard at **heart.org/cpr/mycards**.
- Your card must be claimed before it can be verified as proof of course completion.

IMPORTANT: An unclaimed eCard may not be available for employer verification.